



Team One
Medical Care
&
Ambulance Services

TEAM1 فريق

Company Profile

2026


 Safety

 Care

 Comfort

 Email
Info@Team1.com.sa

 Telephone
920014911

 Website
<https://team1.com.sa>

OUR STRATEGIC DIRECTION

VISION

To be a leading provider of emergency and non-emergency medical services in Saudi Arabia and the Gulf, recognized for reliability, safety, and operational excellence.

MISSION

To deliver safe, timely, and high-quality medical services that protect lives and support the health of the communities we serve.



VALUES



01 Patient Safety

Zero-compromise approach to patient care

02 Resource Allocation

Optimized use of medical and human resources

03 Quality & Reliability

Consistent service delivery under all conditions

04 Professional Ethics

Integrity, accountability, and compliance

05 Operational Excellence

Efficient, scalable operations

06 Teamwork

Coordinated, multidisciplinary response

OUR TEAM

Our team consists of licensed and certified professionals across medical, operational, dispatch, and technical fields, trained to meet local and international standards.



OUR AMBULANCES



Fleet Capabilities Overview

Our fleet includes Advanced Life Support (ALS), Basic Life Support (BLS), and Special Needs ambulances, fully equipped to meet regulatory and operational requirements.

ALS

Equipped for critical and life-threatening cases, staffed with advanced medical personnel and life-saving equipment.

BLS

Designed for non-critical cases, providing essential medical care and safe patient transport.

Special Needs

Configured to safely transport patients with special medical, mobility, or accessibility requirements



OUR SERVICES

Comprehensive medical services designed to support emergency response, corporate operations, and large-scale events.



Non-Clinic Emergency Operations



Emergency Medical Transport



Medical Transport



Events & Facility Coverage

OUR SERVICES



VIP Medical Transport



Special Needs Medical Services



Maritime Medical Services



Medical Training & Consultation

OUR FOCUS

Our operations are guided by three core principles.

 **Safety**

 **Care**

 **Comfort**

INTEGRATED APPLICATIONS

VEHICLE TRACKING SYSTEM

Real-time fleet
monitoring

FIELD TEAM SYSTEM

Task and readiness
management

OPERATIONS SYSTEM

Request handling and
workflow coordination



TRACKING

فريق 1 TEAM

TECHNOLOGY

GPS SATELLITE

GPS DEVICE

GSM NETWORK

SERVER



INTERNET

TABLETS & MOBILE PHONES

DISPATCH SYSTEM

Our dispatch system enables real-time ambulance deployment, direct communication with field teams, and continuous performance monitoring.



EMERGENCY TRANSPORT SERVICE

Since **2023**, **Team 1** has transported over **10K** patients under a three-year contract with the Ministry of National Guard Health Affairs – King Abdulaziz Medical City, maintaining high quality and operational standards.

وزارة الحرس الوطني
الشؤون الصحية
Ministry of National Guard Health Affairs
MNGHA



CLINICS & EMERGENCY COVERAGE

We operate occupational health clinics and provide medical coverage through ambulance stations across power stations throughout the Kingdom.

12

Occupational
Health Clinics

37

Ambulance
Station

37

Power
Stations



الشركة السعودية للكهرباء
Saudi Electricity Company

CLINICAL OPERATIONS SERVICES

Team 1 operates 6 clinics for the Saudi Water Authority, providing primary healthcare services, medical staffing, equipment, and continuous emergency readiness across multiple regions.

الهيئة السعودية للمياه
Saudi Water Authority



SOCIAL RESPONSIBILITY

As part of our social responsibility initiatives, we deliver first aid training and awareness programs to support community safety.

65

First Aid Courses

12

Educational Exhibitions

20

Awareness Programs



EVENTS COVERAGE

Team 1 provides medical coverage for major national and international events, delivering care to thousands of patients and visitors.



60K

Patients cared for

On-site assessment, treatment, and emergency response

2.5M

2.5M Visitors served

Comprehensive medical coverage and rapid response readiness



ACCREDITATION



Team 1 is currently undergoing accreditation processes, including Joint Commission International (JCI).

ACCREDITATION

مركز جونز هوبكنز
أرامكو الطبي




The first health organization to achieve a **100%** score in
JHAH accreditation

Accreditation Certificate
Johns Hopkins Aramco Healthcare certifies that:

Team 1 for Medical Services

Has passed the survey visit conducted on August 5th, 2025 against the Remote Area Clinic Standards- 4th edition. Hereby, the Healthcare Provider is accredited for two years: starting from August 5th, 2025 and ending on August 5th, 2027.


Fayhan Alosaimi
Manager, Remote Area Clinic Administration
Johns Hopkins Aramco Healthcare


Abdullah Alhadhira, MD. MBA.
Chair, Department of Operational Medicine
Johns Hopkins Aramco Healthcare

مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare

VENDOR REGISTRATION

Team 1 is a registered vendor with multiple government and semi-government entities.



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ارامكو السعودية
Saudi Aramco



5021411



VD 02 727 1



منصة حوكمة البيانات الوطنية
National Data Governance Platform

3250001539

الهيئة الملكية لمحافظة العلا
Royal Commission for Al-Ula



10 109 904

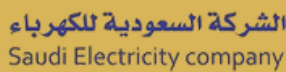
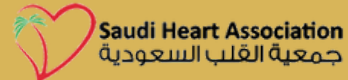


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OUR PARTNERS



INTERNATIONAL PARTNERS

American Ambulance
Association

The National Organization for the
Administration of Emergency
Medical Services in America

international
SOS

National Association of
Emergency Medical Technicians
in America NAEMT

International Injury Support
Organization in America ITLS

UK / Maguire Training for
Health and Safety

Emergency Care and Safety
Institute of America ECSI

Aeromedical And
Marine TRI (Spain)



THANK YOU

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